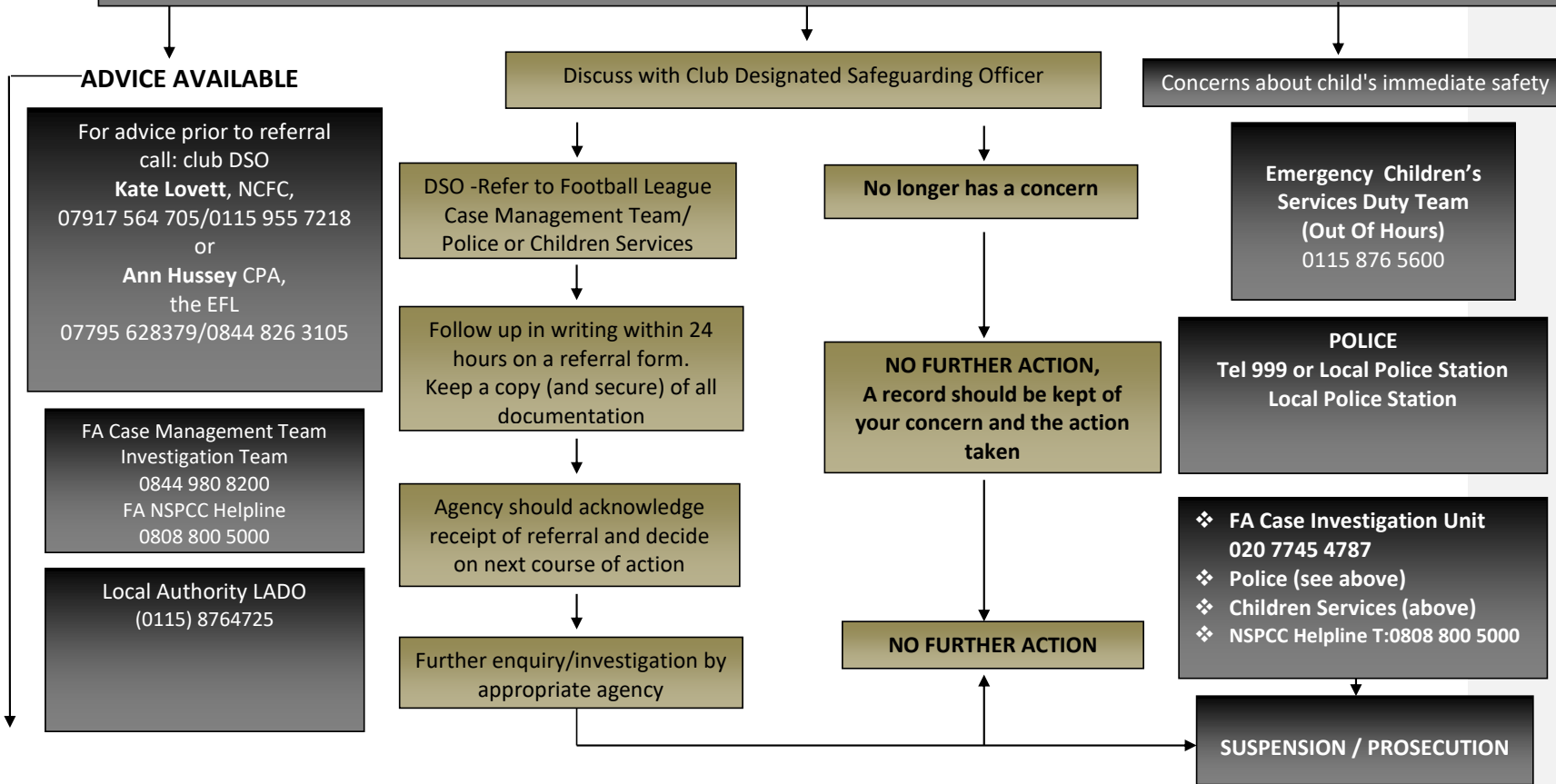


Notts County Football Club

What to do if you're worried that a child is being abused



Notts County Football Club

What to do if a child, young person or vulnerable adult discloses safeguarding concerns to you in a football setting:

1. Stay calm. Keep tone of voice reassuring and patient.
2. Ensure the child is safe and there is no immediate danger.
3. If the child/young person is present, reassure them they were right to tell and offer reassurance.
4. Listen and reassure that you are taking matters seriously
5. If the child or young person needs immediate medical treatment, telephone for an ambulance, inform doctors/medic of your concerns and ensure that they are aware that this is a child protection issue. Ensure that the child or young person remains supported at all times.
6. Don't promise to keep confidentiality or promise a possible outcome.
7. Keep questions to a minimum and only use them to clarify what you have been told.
8. In the event of suspicion of sexual abuse, advise the child not to bathe or shower until given permission to do so. Washing can destroy valuable evidence.
9. Staff will be led by the DSO, Designated Person, or the agency managing the allegation as to who should inform parents/carers.
10. Make a full written record of what was said, seen and heard as soon as you can. (Using the Club's Child Protection Incident Report Form)
11. **REMEMBER – you can contact the NSPCC 24 hour Helpline on 0800 800 5000 or Deaf users text phone 0800 056 0566, at any time, for immediate advice and guidance.**

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